From: DPA EIS Helpdesk

Sent: Thursday, January 31, 2002 3:50 PM

To: ALL DPA Statewide Staff; ALL DPA State Associates

Subject: February 2002 Medical Coupons

Broadcast to All DPA Staff and Statewide Associates from Systems Operations

Processing of the Medicaid and Chronic and Acute Medical Assistance (CAMA) coupons for February 2002 was not finished in time for benefits to be mailed yesterday due to problems with the Data Center printer.

Medicaid and CAMA benefits issued for the February 2002 regular run were mailed early this afternoon, Thursday, January 31.

A work request is currently assigned which will split the job so we can get back to the old schedule. We apologize for any inconvenience this may cause.

The Help Desk